# **CBT: why and how ?**

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## CBT in general and in EPSO

- Computer-based testing has grown substantially in the last 30 years, not only in private but also in public organisations worldwide
- CBT introduced in 2005 in EPSO and progressively extended to all open competitions/selection processes of the EU



# What are the main advantages of the CBT system? (1)

1. Processing high volumes with more flexibility for candidates

(candidates can test anywhere, anytime within set period)

2. Higher quality of assessments and increased cost/effectiveness

(reusable questions, monitoring of CBT item bank, electronic records of tests)

3. Faster procedures

(overlapping events, automated scoring)



What are the main advantages of the CBT system? (2)

#### 4. Improved image

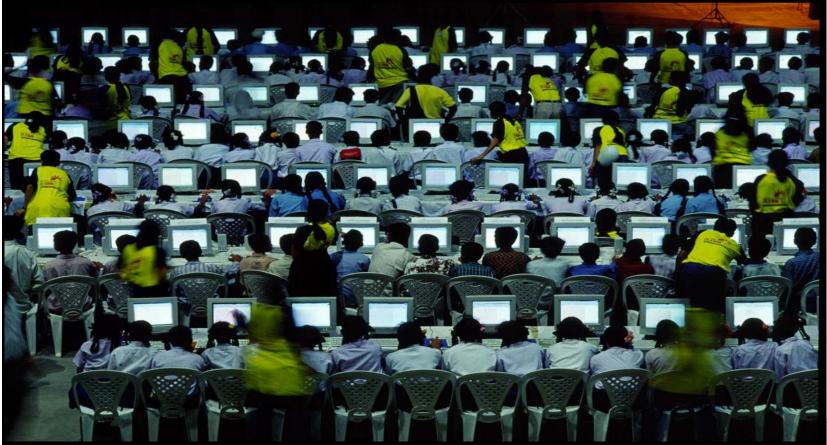
(e-Commission, user-friendliness)

#### 5. High level of security (high level of encryption and secured environment, small number of actors)

#### 6. New types of assessments (audio-video based tests, essay-type, etc...)



### Processing high volumes...





# ...with increased flexibility for candidates !

- Over 400.000 candidates have taken a test on computer since introduction in 2005
- Approximately 250.000 tests delivered under the new selection model (since 2010)
- +/- 68.000 candidates tested in 2012 / +/- 40.000 candidates tested in 2013
- Worldwide testing across network of standardised testing centres
- Online booking tool available 24/7: candidates can chose their testing date, time and location / possibility to reschedule appointments = increased participation rates !



### More robust pre-selection tests

#### <u>2005</u>

- MCQ only
- Limited number of tests (VR/NR/EU)
- Limited number of test centres within Europe
- 3 language regime
- Long process (separated registration/ Booking/ testing)
- Rely heavily on external expertise

#### <u>2014</u>

- New types of tests (essay-type, audio-video)
- Variety of tests covering a range of skills (AR, SJT, ACC, PO, Linguistic)
- Worldwide testing covering all continents (EUR 27 + 51)
- 24 languages (including HR)
- New on-line self-assessment tool
- Combined registration/booking/testing
- In-house psychometrics
- ERICA (new delivery mode)



# CBT item bank: professional testing

- All questions provided by specialised companies
   after open procurement process
- Content free of bias per contractual conditions
- Several layers of rigorous internal quality control before delivery
- In-depth item performance analysis after each competition based on IRT ("Rasch Model")
- Items showing unwanted behaviour are flagged and investigated (blocked for delivery)
- 80.000 items (52.000 active in the item bank): according to experts in the field – notably ITC and ATP – one of the largest item bank of its kind in the



#### Item performance analysis

#### FR2102V Item Profile (VR+NR Cumulative) []

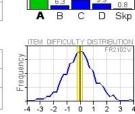
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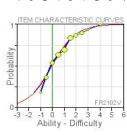
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Count	957	AN	SWERI	NG BE	HAVIO	DUR
Valid	949	66.4	ĺ			
Correct	635	Percen		16.6	9.9	
Avg Duration	107.5	A	6.3 B	С	D	0.8 Ski

Rasch Model Measures
IPAR (Difficulty)
STD Error



Model Fit Statis	stics	
Infit MSQ	0.99	≈ 1, < 1.5
Outfit MSQ	0.99	≈ 1, < 1.5
r PTME	0.41	≈ 0.40, > 0.25
ObsMatch	72.9%	> 72.3%
Discrim	1.03	≈ 1



Homogeneity (DIF)

Adjusted IPAR

Gender	0.411	> 0.01
Age	0.896	> 0.01
Proximity	0.561	> 0.01
Nationality	0.956	> 0.01



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#### ERICA (I)

#### Epso Rasch Item Combination Algorithm

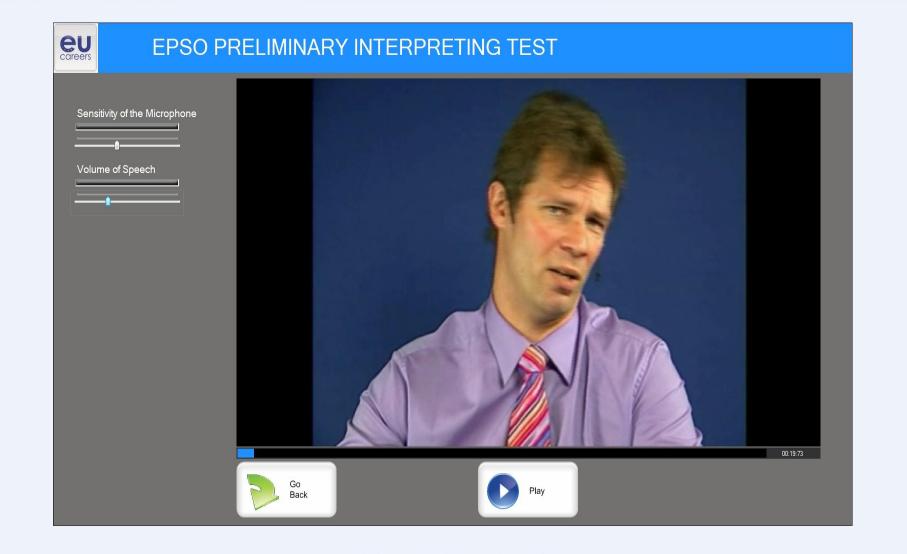
- Increased fairness for candidates:
  - Better difficulty managament
  - Ascending order of item difficulty
- Improved ownership of SB:
  - Possibility to simulate expected score distribution
  - Prior knowledge of actual test forms which will be delivered to candidates
- Use of broader range of questions / improved diversity of test content
- Deployed successfully for AST3 cycle and AD cycle



# New types of tests : example of the interpreters intermediate tests

- Simultaneous interpretation of a recorded speech (appr. 12 min)
- Test is delivered between the admission stage and the assessment centre – first half of December
- AD5 level only (entry level)
- Computer-based test audio-video format (candidates look at an audio-video file (speech) and record simultaneous interpretation in CD quality)





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## Internet-based testing (selfassessment)

- Deployed on Dec 5<sup>th</sup> 2013 for the AST 3 cycle / Compulsory for the AD cycle in 2014 and Translators
- Potential candidates can take an online test 24/7 from any location in the actual testing environment (unproctored)
- Questions pulled out of EPSO item bank (available in 24 languages (VR/NR/AR/SJT/ACC/P&O/RC)
- Helps candidates to familiarise themselves with the tests and deters applications from tourists (immediate feedback on scores obtained)
- 250.000 exams taken so far
- Extremely positive feedback from candidates



## 3 good reasons <u>not</u> to be afraid to take the step forward!...

1. You are not alone !: plenty of experience, best practices and guidelines for many years now (ITC guidelines on CBT for example)

2. **No "one size fits all" !:** many different solutions available on the market, most of them highly adaptable and configurable (ATP and EATP conferences)

3. *I want my money back* !: High ROI (quality of assessment, candidate's experience and satisfaction, speed, etc...)

careers

# **THANK YOU!**

# **QUESTIONS?**

